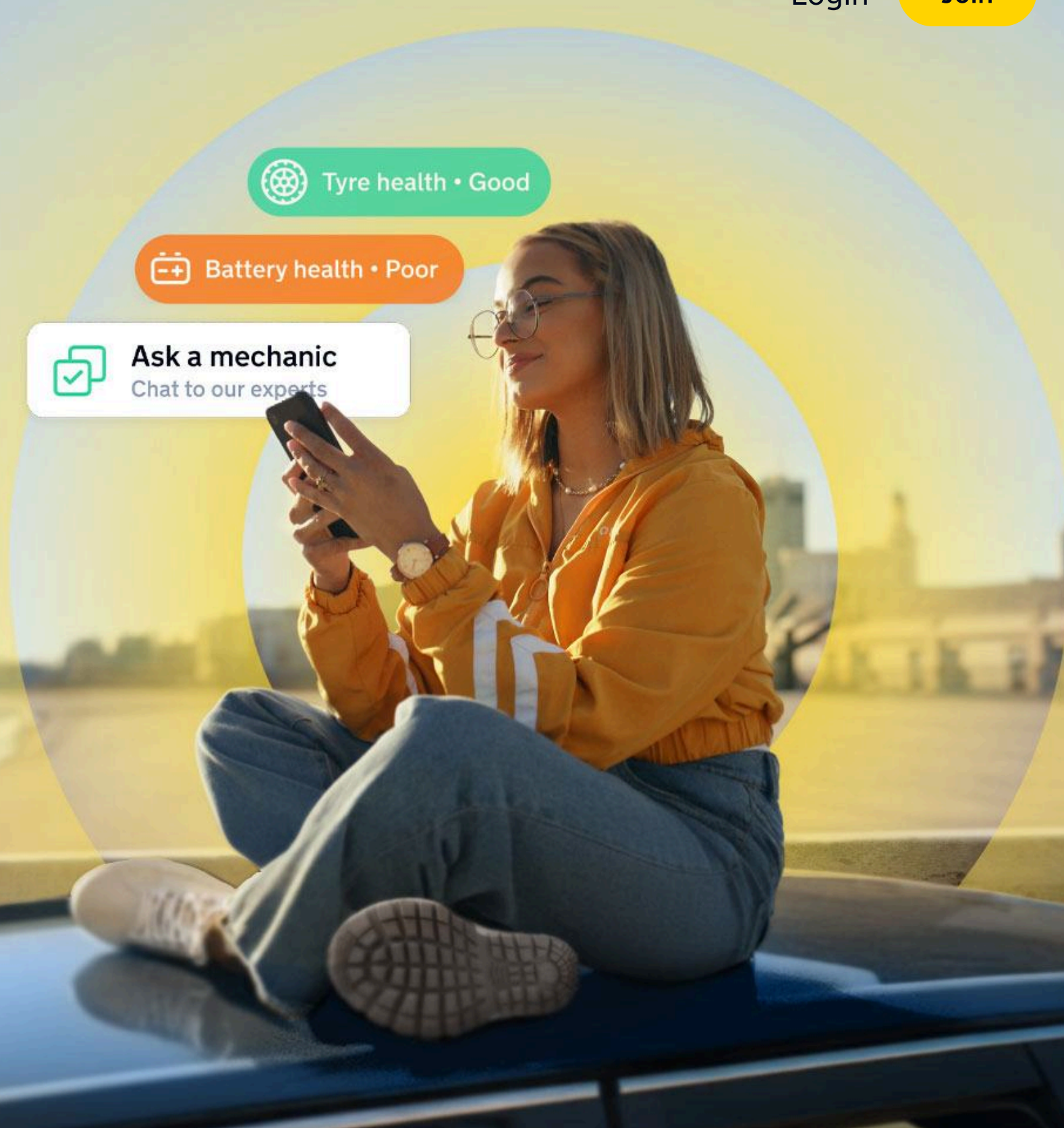


Don't let car troubles ruin your day

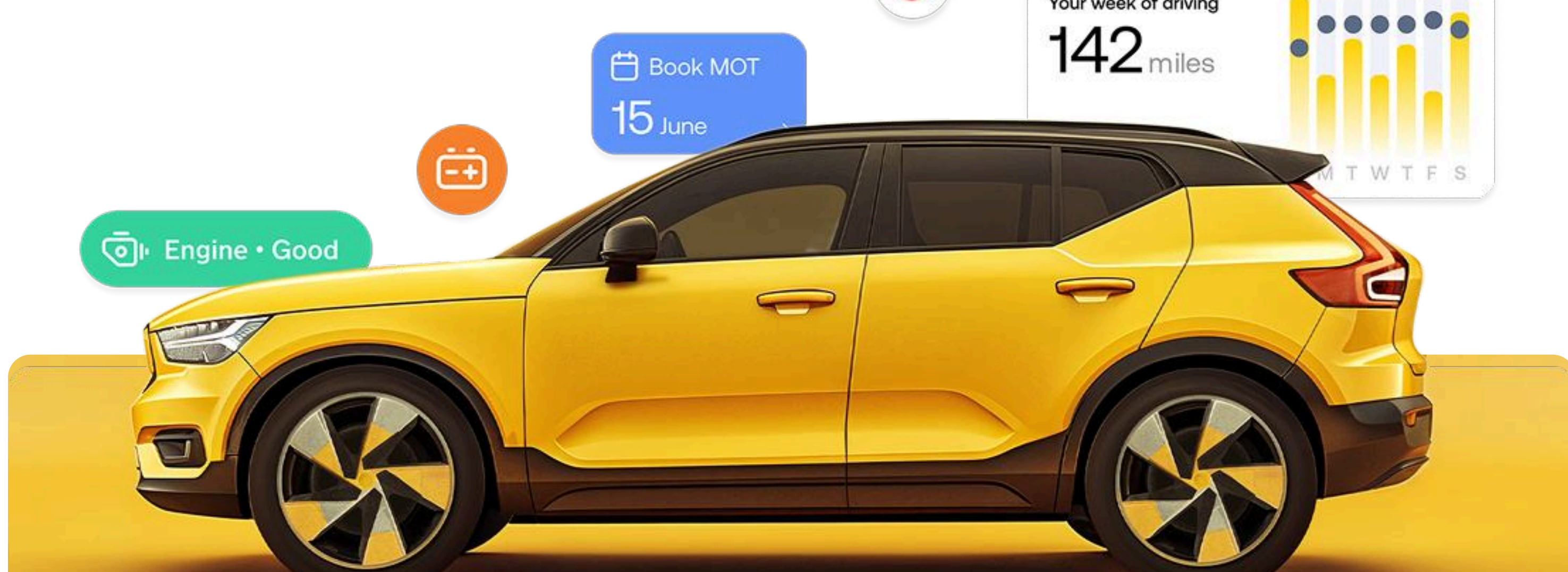
Meet Vixa, your always-on car health assistant

Get started →



No guesswork, no surprises, no interruptions

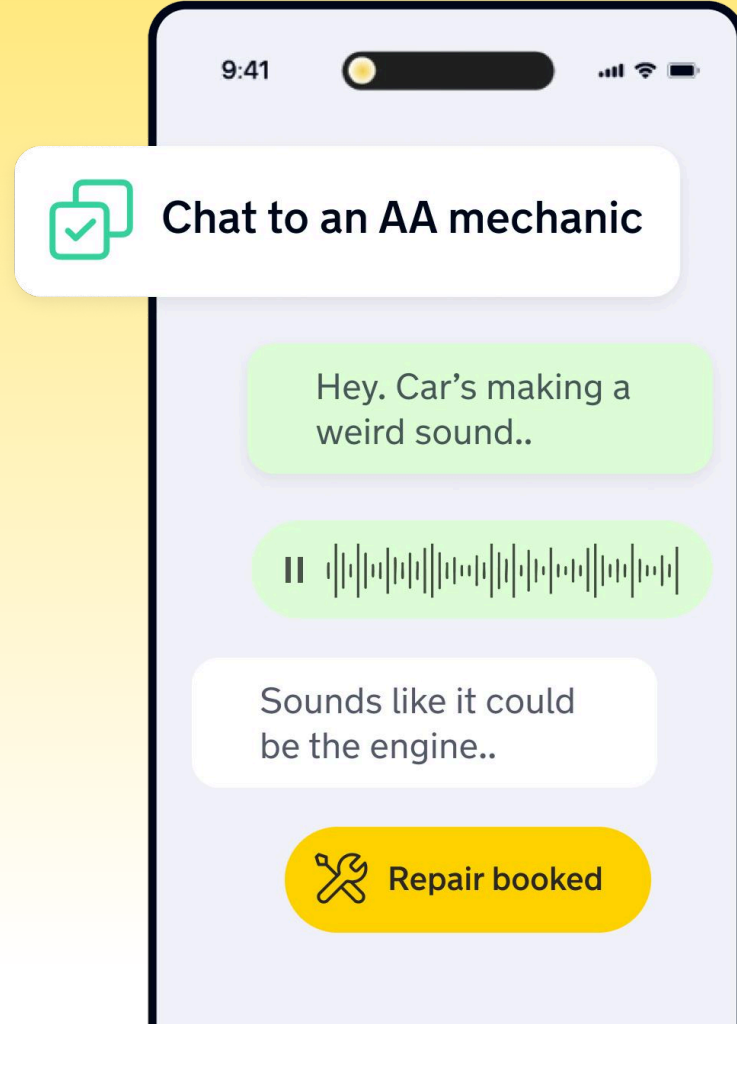
Simplify car care – just plug in the device and get personalised insights to your phone, with proactive alerts if Vixa detects an issue



Hearing a funny sound?

Chat with a mechanic in the app for friendly advice, recommendations, and explanations

Get Vixa



The easy fix

Keep on top of services and MOTs with reminders from Vixa. Need a fix? It's easier than ever thanks to seamless in-app booking with trusted garages or Mobile Mechanics*

Get started

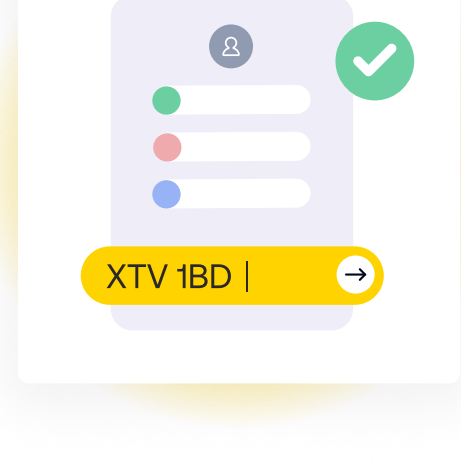
Costs in your control

Vixa shows you upfront price estimates, plus options to spread payments with no interest via Clearpay

clearpay Pay it in 4 interest-free instalments.

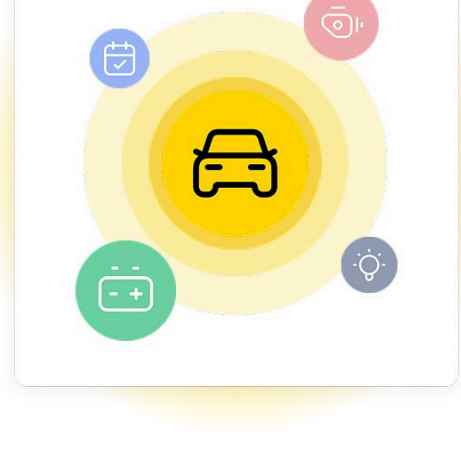
Clearpay is unregulated credit. Use responsibly. T&Cs & late fees up to £24 per purchase apply at clearpay.co.uk/terms

How it works



Sign up

Subscribe to Vixa and get your free plug-in device



Get connected

Download the app and install the plug-in device in seconds



Know more, worry less

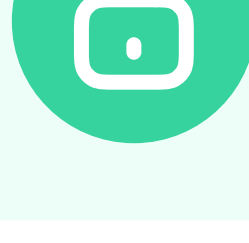
Get real-time insights from your vehicle to your phone



Proactive car care from just £3.99 a month*

Get started

Vixa is available to everyone, it's £3.99 a month for existing AA Breakdown members and AA insurance customers. Or £5.99 a month if you're not an AA member.



No lock in: you can cancel for free anytime

Trusted by thousands of car owners



Very handy device and app

The where you parked feature is great. If there's a fault with your car it tells you the problem and give a quote for repair.

Gary



Overall the app is great

The Driving Stats feature shows where you are not so efficient and can help to improve your driving efficiency.

Richard



Great app!

The Driving Stats feature shows where you are not so efficient and can help to improve your driving efficiency.

Steve

Frequently Asked Questions

We've compiled a list of commonly asked questions to provide you with quick and informative answers.

Section heading

Will my car be compatible with Vixa?

Vixa is compatible with most petrol cars made after 2001 and most diesel cars made after 2006. Hybrid vehicles are compatible with all features except battery alerts. We do not currently support EVs.

If you have a modern Ford that is FordPass App compatible, you may be able to connect directly, without the Vixa plug-in device.

We're updating our car compatibility regularly, so if your car isn't compatible now, it may be in the near future. Sign up to our waitlist to be kept in the loop.

What is a car plug-in device?

How do I fit the Vixa plug-in device?

How much does Vixa cost?

How much is the plug-in device?

Section heading

Can I cancel my Vixa subscription

What if I'm not an AA member, but want to become one?

Is the car diagnostic really free?

What sort of data do you collect, and what do you do with it?

Section heading

Can I connect my plug-in device to another vehicle?

I've disconnected my plug-in device, can I reconnect it?

My plug-in device has stopped working, what should I do?

Section heading

Can I connect my car to the Vixa app without a physical plug-in device?

Is Vixa connected to my AA breakdown membership?

What does an 'AA Approved Garage' mean?

Still have a question?

You can submit your question or request through our contact form. Please provide as much detail as possible so that we can assist you effectively.

Get in touch

Know before you go. Join Vixa today.

Get started →

*Introductory offer for AA Members and AA Insurance customers. This introductory offer: (1) is only available online at [\[vixa.co.uk\]](https://vixa.co.uk); (2) is for existing AA Breakdown Members and AA Insurance customers only (this does not include AA Cars customers or individuals who only receive AA Breakdown as a benefit of a bank account or through their vehicle manufacturer) who are UK residents; (3) only applies to the first year of your Vixa membership; (4) is not available in conjunction with any other offer, discount or promotion. There's no cash alternative. Vixa reserves the right to withdraw or alter this promotion without prior notice at any time.

*Mobile Mechanic available in selected areas. Check your area in the Vixa app.



Privacy

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Vixa repair services
privacy notice

Terms

Terms & Conditions
Cookies

Need help?

Contact us
Returns